



Contact:
Alanna Congdon, Senior Marketing Specialist
4308 West Main | Kalamazoo, MI 49006
844.238.4228, x 4124 | acongdon@adviacu.org
www.adviacu.org

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Advia Credit Union Launches New Video Teller Machine

Now available at the Royal Oak Branch.

Royal Oak, MI – To provide members the easiest access possible to more types of transaction convenience, Advia Credit Union, along with their financial technology partner, Diebold Nixdorf, is launching new Video Teller Machines at select locations, beginning with our Royal Oak branch at 27100 Woodward Ave. The introduction of Video Teller Machines will allow members to connect with an Advia team member via live video when service needs are beyond the traditional ATM experience or after branch hours.

Advia's new Video Teller Machine is easy to use and offers even more advantages than a traditional ATM! Members can make loan payments, including Auto, RV, Credit Card, HELOC, Mortgage, and more; transfer funds between Advia accounts; and deposit cash or checks. Advia's Video Teller Machine can also dispense more cash denominations (\$1, \$5, \$20 & \$50) in any combination requested, whether using as a traditional or Video Teller Machine.

Advia's Video Tellers for Royal Oak are available during extended weekday and Saturday business hours. Additionally, the system operates as a standard ATM outside of advertised Video Teller hours.

"Our new Video Teller Machines are an innovative approach to helping our members quickly, easily, and on their time," says Erica Chisholm, Manager of Marketing for Advia. "We are excited to expand the advantages of this technology to more branches and more members later in 2021."

Watch our short [video](#) to see Advia's Video Teller Machine in action!

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About Advia Credit Union - Advia Credit Union's mission is to provide financial advantages to its members. With over \$2 billion in assets, Advia seeks to provide quick and easy access to money and time-saving financial tools to over 180,000 members in Michigan, Wisconsin, and Illinois. Advia's team of over 500 professionals delivers excellent service and innovative products at 29 locations and via digital and mobile platforms. Advia is guided by its core values: driving progress, acting with integrity, building, and strengthening relationships, and keeping people at the core. Visit adviacu.org to learn more about how Advia provides Real Advantages for Real People™.