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Scanner Installation: Quick Start for Remote Deposit Complete
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PhantomJS

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Introduction

The Scanner Installation Quick Start: Remote Deposit Complete is meant to assist users through the installation of EPS Device Control and any scanner(s) necessary. Prior to beginning your scanner installation, you will need the following information from your financial institution.

- The application URL where you will use the provided Administrator login credentials

![Sample Information](image)

**Figure 1 - Sample Information**

- Your Merchant ID and scanner model/scanner number
- Instructions for any EPS Education training you wish to schedule

**NOTE:** Upon logging in to the application, you will be prompted to change your temporary password. A password must be between 8-15 characters and contain at least one uppercase letter, one lowercase letter, and one number. EPS Support is not available for training in the use of the application.

In addition to the login letter, your financial institution can provide you with the Remote Deposit Complete Handbook, a guide that assists you with the use of the application once it has been installed.

System Requirements

For an optimal experience a high-speed Internet connection is recommended, in addition the following components are required for working with the application(s).

**NOTE:** The application does not support Apple® Boot Camp® or any virtualization software.

For the PC:
- Local administrative rights
- USB port 2.0 or higher
- .NET® Framework 4.6 or higher

For Microsoft® Windows®:
- Windows 7 Service Pack 1: Microsoft Internet Explorer® 11 or Google Chrome™
• Windows 8.1: Microsoft Internet Explorer 11 or Google Chrome
• Windows 10: Microsoft Internet Explorer 11, Microsoft Edge®, or Google Chrome

**NOTE:** The current version of Chrome and its two previous versions are supported.

The following scanners support this application’s features.

<table>
<thead>
<tr>
<th>Scanner</th>
<th>Model Supported</th>
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</thead>
<tbody>
<tr>
<td>Panini®</td>
<td>I:Deal®</td>
</tr>
<tr>
<td></td>
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</tr>
<tr>
<td></td>
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<td>RDM®</td>
<td>EC7000i</td>
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<tr>
<td>Epson®</td>
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<td>Unisys Burroughs®</td>
<td>Micro EX</td>
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<td>Micro Elite</td>
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<td></td>
<td>SmartSource Professional®</td>
</tr>
<tr>
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<td>SmartSource Professional Elite</td>
</tr>
<tr>
<td></td>
<td>SmartSource Merchant Elite</td>
</tr>
<tr>
<td></td>
<td>SmartSource Value</td>
</tr>
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**Configuring Temporary Internet Files and History Settings – Internet Explorer Only**

Configuring these settings can keep the pages in the system consistently refreshed with information.

1. Open **Control Panel** from your **Start** menu.
2. Select **Internet Options**.

**NOTE:** You may need to select **Network** and **Internet** and then **Internet Options**.
3. From the tabs at the top of the *Internet Options* window, select **General**.

4. Under the *Browsing history* section, select the **Settings** option.
5. The Temporary Internet Files and History Settings window appears. Under Check for newer versions of stored pages, select the Every time I visit the webpage option.

6. Select OK at the bottom of the Temporary Internet Files and History Settings window.
7. Select **OK** from the bottom of the *Internet Options* window.
Installing Device Control

If you are accessing the Remote Deposit application for the first time, you will need to install Device Control, a feature used to manage your scanner(s). Device Control will need to be installed before you can begin making deposits.

NOTE: If you are having issues installing Device Control or your scanner, please contact epssupport@profitstars.com or 877-542-2244.

1. Navigate to your financial institution’s application, and complete the User Name, Password, and Company fields.
2. Click Login.

3. Select Transactions from the left main menu.
4. Under Check Processing, choose Remote Deposit Complete.

5. The Open Deposits page appears. Select Create New Deposit, as shown below.
6. The *Device Control* prompt appears, informing you that Device Control is attempting to launch. Select **Run** to continue. For Google Chrome users, click on the **ProfitStarsDeviceCon....exe** (as shown in the second image below).

7. The system will prompt you to begin installing Device Control. Click **Install** to continue. This may take several minutes.
8. A prompt appears to ensure that a user with Administrator rights to the computer will proceed with the installation. Click **OK** to continue.

![Figure 13 - Prompt for User with Administrator Rights to Computer](image1.png)

9. A prompt may appear for the application to make additional changes. Select **Yes** to continue.

![Figure 14 - User Account Control Prompt](image2.png)
Installing Your Scanner

1. Choose the scanner and model you wish to install, and then select **Install**.

   ![Selecting a Device and Model](image)

   **FIGURE 15 - SELECTING A Device AND MODEL**

2. The **Add/Remove Devices** window appears. Choose the scanner you wish to add, and then click **Install**.

   ![Add/Remove Devices](image)

   **FIGURE 16 - ADD/REMOVE DEVICES**

3. The **Install Wizard** appears. Disconnect the scanner’s USB or power cable from your computer, and exit all other applications. Click **Next** in the **Install Wizard** to continue.
4. The *Install Wizard* displays the *Installer Information* prompt. Choose **Next** to continue.

5. The *Install Wizard* displays the *Install Ready* prompt. Select **Next** to continue.
6. The Install Wizard displays the Install Done prompt. Click Next to continue.

7. After the Install Wizard has completed, connect the scanner to your computer, and then click Finish. The scanner is now installed.
NOTE: When you begin making deposits, ensure that the **Scanner Terminal #** field is populated on the *Create New Deposit* page. When this field is populated, you are ready to begin scanning checks.